

Exceptional Experience



2020 REWARDS

www.MaytronicsRewards.com

www.maytronicsus.com

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www.maytronicsus.com

WELCOME TO MAYTRONICS REWARDS

Our Rewards Program is simple. Buy Maytronics products, earn rewards, and build more buying power year after year.

JOIN.

Sign up or sign in!



EARN.

Earn points on Dolphin purchases!

REDEEM.

Get rewarded.

GET STARTED TODAY

1. JOIN. Sign up or sign in!

New to Maytronics Rewards? Sign up at www.MaytronicsRewards.com

Existing Dealers: Log into www.MaytronicsRewards.com



2. EARN. Earn points on Dolphin purchases!

» Because we know the pool season is so busy we created a simple way to report your purchases. Purchases will be automatically captured each month by enrolling in our automated distributor reporting.

» In order to sign-up for automatic invoicing, you must provide your Maytronics I.D. / Priority I.D., distributor(s) name, and up to 6 account numbers. **If you don't know your Maytronics I.D. / Priority I.D., contact your Maytronics RBM.**

Note that you may have multiple account numbers with one distributor. Please add all account information upon program enrollment, or to add/edit account information, please email support@maytronicsrewards.com. For a list of qualifying distributors/buying groups, visit the FAQs section at www.MaytronicsRewards.com.

» Don't see your distributor or buying group on the list? No problem. Upload your invoices at your own leisure throughout the season.

3. REDEEM. Get rewarded.

Let us reward your loyalty and help grow your business by offering you an assortment of ways to redeem your points.

» Improve your customers' in-store experience with enhanced merchandising.

» Redeem points for Dolphin robotic cleaners, Dolphin merchandise, Visa cards, or a gift card from our online mall.

» Use points to participate in programs that are proven to drive leads to your store.





BROWSE OUR REWARDS ONLINE MARKETPLACE



KEEP YOUR STATUS YEAR AFTER YEAR!

2020 REWARD LEVELS*



Rewards Marketplace

Digital Advertising

Dolphin Robotic Cleaners

Visa Cards



1 POINT = \$1

LEVEL 1 MEMBERS: 1-24 Dolphin Cleaners
LEVEL 2 MEMBERS: 25-48 Dolphin Cleaners
LEVEL 3 MEMBERS: 49+ Dolphin Cleaners

	LEVEL 1	LEVEL 2	LEVEL 3
Performance Models	6 Points	8 Points	10 Points
Advanced Models	12 Points	16 Points	20 Points
Deluxe Models	18 Points	24 Points	30 Points
Premium Models	24 Points	32 Points	40 Points
Commercial Models	30 Points	40 Points	50 Points

Plus, earn points with additional promotions throughout the season!

The level you end the season on continues to the next season, and any unused points roll over! (See Terms & Conditions).

2020 MAYTRONICS REWARDS PARTICIPATION TERMS

1. Welcome to the Maytronics Rewards Program (the "Program"). These Maytronics Rewards Participation Terms ("Terms") contain important information about your rights and obligations in the Program. The Program is provided by Maytronics US, Inc. ("Maytronics"), which is solely responsible for the Terms of the Program. Participating in the Program means you or your business are bound by these Terms. Maytronics reserves the right to add, modify or delete any of the rules, conditions, benefits, rewards, or rewards levels pertaining to the Program at Maytronics' sole discretion without notice, even though such changes may affect the value of points already accumulated and/or the time for redemption. Maytronics makes no guarantees, warranties or representations of any kind concerning Maytronics Rewards.

2. The Program is available to dealers who sell Maytronics robotic pool cleaners at their brick and mortar store(s). Online-only Maytronics dealers are not eligible for participation in the Program. To become a member in the Program (each, a "Member" or "you") and participate, each corporate and non-corporate business must register with Maytronics, and receive a membership number. To sign up, please visit www.MaytronicsRewards.com.

3. Membership in the Program allows the Member to be eligible for many benefits. For more information regarding the member benefits, please visit www.MaytronicsRewards.com. (the "Rewards Site"). Members are not entitled to any benefits, points, or rewards not expressly identified in these Terms or the rewards site. All benefits, points, or rewards are subject to change.

4. By participating in the Program, you represent and warrant that you have reviewed, and agree to comply with, the Maytronics Brand Protection Policy (the "MAP Policy"). Please visit <https://maytronicsus.com/support/dealers-and-distributors/brand-protection-program/> for a copy of the policy. The MAP Policy is incorporated into these terms.

5. By participating in the Program, you agree to sell only original factory service parts for use in and with Maytronics manufactured products. Using parts produced by or obtained from another manufacturer (including counterfeit and knock-off parts) will result in the disqualification and the immediate loss of all accumulated points.

6. Members earn Program points by purchasing Eligible Products (defined below) from an authorized supplier as new products for sale to the consumer/pool owner. Within-the-trade pass-along sales will not qualify Member for points. "Eligible Products" include each of the following robotic pool cleaner models: S50, S100, S200, S300, S300i, Supreme M200, Supreme M400, Supreme M500, Supreme M600, DX3, DX4, DX6, C3, C4, C5, C6 Plus, C7, Active 10, Active 15, Active 20, Active 30, Active 30i, Atlantis, Apollo, Apollo Plus, Endeavor, Edge, Echo, Encore, T10, T15, T35, T45, T55i, and Solo.

7. Members will earn points based on their Program level in accordance with the Rewards chart* (Please refer to page 4). For instance, Level 1 Members will earn 18 points for the purchase of one Deluxe model, while Level 2 Members will earn 24 points.

8. All new Members enter as Level 1 Members and can become eligible to become a Level 2 or Level 3 Member by purchasing 25-48 (Level 2) or 49+ (Level 3) Dolphin Cleaners in one year period. Members will receive a new level each year based upon their purchases for the previous year. Level 2 and 3 Members must purchase their qualifying amount to maintain that Level for the following year. For instance, a Level 2 Member must purchase 25-48 Dolphin Cleaners to maintain their Level 2 status for the following year.

9. Points will be revoked for products returned to distribution. In the event you have already redeemed points which would have been revoked, Maytronics reserves the right to charge back the monetary value of any reward.

10. Points will be credited only to the account of the dealer's headquarters or main store location. Reward orders may only be placed for and shipped to that location. It is the responsibility of the Member to maintain up-to-date records with Maytronics.

11. Members will earn points as purchase records from distributors are uploaded into Maytronics' computer systems. Members must check with their local distributors to ensure that purchase records are supplied to Maytronics within 90 days of purchase. If you have any questions about the completeness of those records, please contact your local distributor(s). Maytronics is not responsible for any distributors' inability and/or unwillingness to provide purchase history.

12. Points will be valid for a two year period running from the end of the month in which the product was purchased. For example, points earned in October 2019, will be valid until that same date in October 2021. Each Member, and not Maytronics, is responsible for the timely tracking of the expiration dates on all earned points.

13. Members are eligible to receive bonus points based upon their current level within the Program. If your account needs to be updated, please contact your local Maytronics Regional Business Manager.

14. Account balances will be available online at www.MaytronicsRewards.com. Account balance errors must be reported within 30 days for reconciliation and proper adjustment. We may request a photocopy of the receipts in question. Maytronics will make best efforts to process all reconciliation requests within 60 days of receipt.

15. Non-corporate Members may receive an IRS Form 1099 – Misc (Miscellaneous Income) each year from the Program, for points earned. However, points have no cash value outside of the Program and may not be assigned, transferred and/or pledged to any third party. Members have no property rights or other legal interests in points. Members are responsible for any personal tax liability that may be related to participation in and redemption of any points in the Program. Members are responsible for their own accounting. Please consult with your tax advisor.

16. Maytronics has the right to monitor all members' account activity. At its sole discretion, Maytronics may freeze your Program account. If a member has conducted any fraudulent activity, Maytronics reserves the right to take any necessary legal action and may confiscate any rewards redeemed as a result of such activity. In addition, if a member conducts fraudulent activity, they may be liable for monetary losses to Maytronics, including litigation costs and damages. A member participating in fraudulent activity, as determined solely by Maytronics, will be disqualified from the program and will not be allowed to participate in the program in the future.

17. Maytronics reserves the right to disqualify any member from further participation in the program if Maytronics, in its sole discretion, determines that a member has violated any of the terms and conditions described herein. Disqualification will result in the termination of a membership, the loss of all accumulated All rewards are subject to availability and are void where prohibited by applicable federal, state or local laws or regulations and are subject to change as may be necessary to comply with such laws or regulations.

18. In order to redeem your points and redeem any rewards simply visit our rewards store at www.MaytronicsRewards.com. There, you can check your points balance, view rewards status, and spend your points on any rewards.

19. By agreeing to participate in the Program, you release Maytronics, and its respective directors, officers, employees, shareholder, affiliates and any merchants participating in the program (the "Released Parties") from all liability with respect to the program, including any misdirection or misuse of any points or rewards. By participating in the Program you hereby release the Released Parties from and against any and all claims, damages, losses, liabilities, and other expenses (including, without limitation, attorney's fees) relating to participation in the Program.

20. Credit for points will only be given once per serial number, and all eligible points will be tracked by serial number to ensure compliance with the rules of the Program.

21. Points can only be earned after you have received your membership number. No retroactive credit will be given. Maytronics will have the right, but not the obligation, in its sole discretion to alter Member Point balances for clerical or distributor reporting errors.

22. Points belong exclusively to the registered member that accumulated them, whether an individual, sole proprietor or a corporation. If the registered member is a business and the business is sold, transferred or conveyed, points cannot be transferred to the new business owner and/or resulting entity. Further, all accumulated points will be deemed void in the event of a change-in-control of member.

23. Account balances are available online at www.MaytronicsRewards.com, and all correspondence should be directed to support@maytronicsrewards.com.

24. Maytronics will not give information regarding an account to anyone other than the member. If the Member is a corporation/business, the corporation/business must appoint one employee to be the contact person for the member's account. It is the sole responsibility of the corporation/business to update their contact person and information. All requests must be in writing on company letterhead. Maytronics, in its sole discretion, reserves the right to decline to fulfill any particular request.

25. All information provided by you will be handled in accordance with Maytronics privacy policy available at www.Maytronicsus.com.

26. Members will indemnify, defend and hold harmless Maytronics, its officers, employees and assigns, from and against any and all liabilities, losses, expenses, liens, claims, demands and causes of action for any matter arising out of or relating to member participation in the Program of any of its benefits.

27. Maytronics may contact you regarding any matter related to the Program.

28. Photographs, images, and other product logos are the property of Maytronics and intellectual property rights and title do not transfer ("Maytronics Property"). In no event should Maytronics Property be modified or otherwise converted without prior written consent of Maytronics.

29. The Program has no predetermined termination date and may continue until such time as Maytronics, in its sole discretion elects to designate a Program termination date. All prices are listed in U.S. dollars.

30. Any member that is inactive for a period of 24 months will be deactivated. "Deactivation" means that all points accumulated will be forfeited and not available for redemption. Member would need to register again to begin accumulating new points and re-join the Program.

31. The Program is governed by and construed under the laws of the state of Georgia without regard to conflicts of law's provisions and any laws that would direct the application of another jurisdiction's laws. The sole jurisdiction and venue for actions related to the subject matter of the Program will be the state and U.S. federal courts in Duluth, Georgia. In consideration for member's participation in the Program, members expressly consent to the jurisdiction of such courts.

REDEEM POINTS FOR ENHANCED IN-STORE MERCHANDISING



INCREASING STORE SALES

"...in 2019 we doubled what we sold in 2018 — our first year in the program. We quickly became a level 3 Maytronics Rewards Member."

— Nikki Biggins,
Hillside Pools in Indiana

Nikki Biggins

